

## Snowy Mountains worker back-paid \$6200

22 June 2010

A manager in the Snowy Mountains region has been reimbursed \$6250 after an investigation by the Fair Work Ombudsman.

The worker lodged a complaint with the Fair Work Ombudsman after she was underpaid her annual leave entitlements.

When Fair Work inspectors contacted the employer, the worker was promptly reimbursed without the need for further action against the company.

Fair Work Ombudsman NSW Director Mark Davidson says most underpayments result from a lack of understanding by employers of their legal obligations, including wages and conditions.

"That's why the Fair Work Ombudsman places such a strong focus on educating employers and assisting them to understand and comply with workplace laws," he said.

"In most cases, the Fair Work Ombudsman does not prosecute employers for inadvertent breaches of workplace laws."

Mr Davidson says the Fair Work Ombudsman is serious about its job of ensuring regional communities understand their rights and obligations in the workplace.

"It is important regional workers, along with their city counterparts, understand there is an Agency they can turn to if they have workplace concerns. Complaints can be made confidentially," he said.

In NSW this year, the Fair Work Ombudsman will make up to 10,000 educational visits to employers entering the national workplace relations system for the first time.

The Fair Work Ombudsman has a number of tools on its website - [www.fwo.gov.au](http://www.fwo.gov.au) - to assist employees and employers to check minimum rates of pay, including PayCheck and Payroll Check.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using free template employment documentation with step-by-step instructions or accessing a series of Best Practice Guides.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. For translations, call 13 14 50.

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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