

## Regulator recoups \$8100 for Cobar cleaner

17 June 2010

A Cobar, NSW, cleaner who was underpaid for four years has been reimbursed \$8100 after an investigation by the Fair Work Ombudsman.

The employee lodged a complaint after he was underpaid his hourly rate.

After Fair Work inspectors contacted the employer, the worker was fully reimbursed all outstanding entitlements.

Fair Work Ombudsman NSW Director Mark Davidson says that given the employer co-operated and voluntarily rectified the matter, there will be no further action.

"We have a flexible, fair approach and our preference is always to work with employers to educate and help them voluntarily rectify any non-compliance issues we identify," he said.

"However, employers must be aware that it is their responsibility to ensure they pay staff correctly."

Mr Davidson says the Fair Work Ombudsman is serious about the job of ensuring regional communities understand their rights and obligations in the workplace.

"It is important regional workers, along with their city counterparts, understand there is an Agency they can turn to if they have workplace concerns. Complaints can be made confidentially," he said.

The Fair Work Ombudsman has a number of tools on its website - [www.fwo.gov.au](http://www.fwo.gov.au) - to assist employees and employers to check minimum rates of pay, including Paycheck and PayrollCheck.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using free template employment documentation with step-by-step instructions or accessing a series of Best Practice Guides.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. For translations, call 13 14 50.

Throughout 2010, the Fair Work Ombudsman will visit up to 10,000 NSW employers who are entering the national workplace relations system for the first time to provide practical information and advice.

Media inquiries:

Craig Bildstien, Director, Media & Stakeholder Relations,  
0419 818 484  
[craig.bildstien@fwo.gov.au](mailto:craig.bildstien@fwo.gov.au)

Richard Honey, Media & Stakeholder Relations Adviser,  
(03) 9954 2716, 0457 924 146  
[richard.honey@fwo.gov.au](mailto:richard.honey@fwo.gov.au)

## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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