

## Fair Work Ombudsman recovers \$33,000 back-pay for 18 Richmond Valley truck drivers

7 June 2010

Eighteen truck drivers at Richmond Valley, NSW, have been reimbursed more than \$33,000 after an investigation by the Fair Work Ombudsman found they were underpaid.

The truck drivers – all from the same company – were underpaid their overtime entitlements for shift work.

After Fair Work inspectors contacted the employer and explained its obligations, the workers were immediately back-paid.

The Fair Work Ombudsman randomly audited the company as part of the Agency's regular auditing activity.

Fair Work Ombudsman NSW Director Mark Davidson says the underpayments were inadvertent and given the employer co-operated and rectified the matter, there will be no further action against the company.

"We have a flexible, fair approach and our preference is always to work with employers to educate them and help them voluntarily rectify any non-compliance issues we identify," he said.

"Underpayments like this illustrate why the Fair Work Ombudsman places such a strong focus on educating employers and assisting them to understand and comply with workplace laws."

Throughout 2010, the Fair Work Ombudsman will visit up to 10,000 NSW employers who are entering the national workplace relations system for the first time to provide practical information and resources.

The Fair Work Ombudsman has a number of tools on its website - [www.fwo.gov.au](http://www.fwo.gov.au) - to assist employees and employers to check minimum rates of pay, including Paycheck.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using free template employment documentation with step-by-step instructions or accessing a series of Best Practice Guides.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. For translations, call 13 14 50.

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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