

## Fair Work Ombudsman ‘Here to Help’ Tasmania’s multicultural community at Harmony Week event

21 March 2018

The Fair Work Ombudsman is collaborating with the Multicultural Council of Tasmania (MCOT) to host a community event aimed at increasing multicultural communities’ awareness of the information and assistance available when it comes to workplace issues.

Here to help – the faces of your Government will be held from 4-6 pm tomorrow (Thursday, 22 March) at the Multicultural Hub in Moonah.

The Department of Social Services, Department of Home Affairs, Australian Tax Office, Tasmanian Police, WorkerAssist and WorkSafe Tasmania, as well as the FWO and MCOT, will participate.

The event will encourage community members to reach out to relevant government agencies when they need workplace information, advice or assistance.

Information relating to workplace rights, taxation, immigration, settlement services and workplace health and safety will be available at the event.

Fair Work Ombudsman Natalie James says that her agency is committed to breaking down the barriers that people from culturally and linguistically diverse backgrounds may face when seeking workplace assistance.

“We know that people from culturally and linguistically diverse backgrounds may find it difficult to access the information they need, or may be reluctant to speak up when they have workplace concerns,” Ms James says.

“We want to ensure that everyone working in Australia is aware of their workplace rights and knows where and how to seek assistance.

“This event is an excellent opportunity for us to reach out to Tasmania’s growing multicultural community and make sure that they are aware of the wealth of free resources available from us and other government agencies to assist them in the workplace.”

Ms James says ensuring that workplace information and advice is available and accessible to all those who need it is a focus for her agency.

“We recently launched our [website translator \(https://www.fairwork.gov.au/about-us/news-and-media-releases/2018-media-releases/february-2018/20180219-website-plug-in-mr\)](https://www.fairwork.gov.au/about-us/news-and-media-releases/2018-media-releases/february-2018/20180219-website-plug-in-mr), which translates information on our website into 40 languages other than English at just the click of a button,” Ms James says.

“This new function complements the suite of professionally-translated content already available at [www.fairwork.gov.au/languages](http://www.fairwork.gov.au/languages) (<http://www.fairwork.gov.au/languages>) .

“Last year we also delivered six [in-language videos \(https://www.fairwork.gov.au/about-us/news-and-media-releases/2017-media-releases/november-2017/02112017-in-language-resources-mr\)](https://www.fairwork.gov.au/about-us/news-and-media-releases/2017-media-releases/november-2017/02112017-in-language-resources-mr) aimed at raising awareness of Australian workplace laws amongst visa-holders, and launched our International Student Strategy (<https://www.fairwork.gov.au/about-us/news-and-media-releases/2017-media-releases/september-2017/20170925-international-students-release>) to ensure people studying and working in Australia are aware of their rights.

“We will continue to work to make it easier for all people working or running businesses in Australia to access workplace information and advice – regardless of which language they speak.”

Employers and employees seeking assistance can visit [www.fairwork.gov.au](http://www.fairwork.gov.au) or call the Fair Work Infoline on 13 13 94. An interpreter service is available on 13 14 50.

Anonymous reports about workplace concerns can be made in English or 16 other languages at [www.fairwork.gov.au/tipoff](http://www.fairwork.gov.au/tipoff) (<http://www.fairwork.gov.au/tipoff>) .

Follow Fair Work Ombudsman Natalie James on Twitter [@NatJamesFWO](https://twitter.com/NatJamesFWO)  (<http://twitter.com/NatJamesFWO>), the Fair Work Ombudsman [@fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au)  ([http://twitter.com/fairwork\\_gov\\_au](http://twitter.com/fairwork_gov_au)) or find us on Facebook [www.facebook.com/fairwork.gov.au](http://www.facebook.com/fairwork.gov.au)



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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.