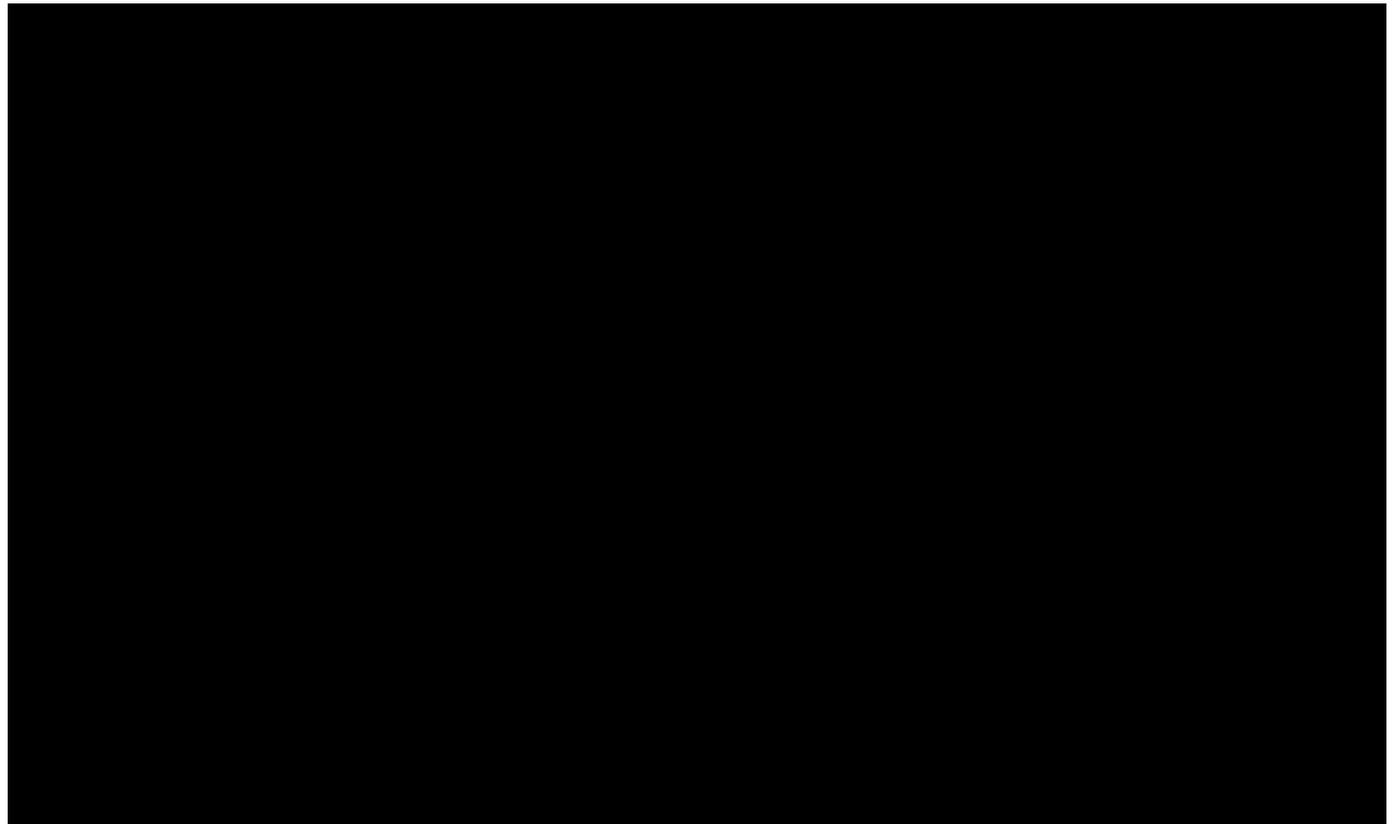


Fair Work Ombudsman speaks your language with instant website translation

19 February 2018

It is now easier than ever for overseas workers and linguistically diverse communities to find out about their workplace rights and obligations, with the Fair Work Ombudsman's website now accessible in 40 languages other than English.



Visitors to www.fairwork.gov.au can now instantly translate website information, as well as fact sheets and Best Practice Guides, with just the click of a button.

The new functionality is the latest in a series of initiatives by the regulator, aimed at making it easier for people of culturally and linguistically diverse backgrounds to seek workplace assistance.

Fair Work Ombudsman Natalie James said that her agency is strongly committed to ensuring that all people working in Australia are equipped with the tools and information they need to stand up for their workplace rights.

"Language barriers can represent a significant obstacle to workers seeking to find out what their rights and entitlements are, knowing where and how to seek help with workplace issues, or having the confidence to speak up," Ms James said.

"We know that this can leave workers vulnerable to exploitation and we see far too many examples where people of culturally and linguistically diverse backgrounds, particularly visa holders, are treated unfairly and unlawfully in the workplace.

"We also want to ensure that new arrivals who are interested in starting businesses in Australia have easy access to the information they need to comply with workplace laws."

Ms James said that the real-time translated content would enable those with limited English skills to more easily find the information that they need, when they need it.

"We are here to help all employers and employees in Australia to understand their workplace rights and obligations – regardless of

which language they speak," Ms James said.

The new website functionality follows the launch of six in-language videos (www.fairwork.gov.au/about-us/news-and-media-releases/2017-media-releases/november-2017/02112017-in-language-resources-mr) in November last year, aimed at raising awareness of Australian workplace laws amongst visa-holders.

Earlier last year, Natalie James wrote an [open letter](http://www.fairwork.gov.au/about-us/news-and-media-releases/2017-media-releases/september-2017/20170925-international-students-release) to international students urging them to speak up if they have any concerns in relation to their employment.

This followed the launch of the Fair Work Ombudsman's popular [Anonymous Report](http://www.fairwork.gov.au/about-us/news-and-media-releases/2017-media-releases/july-2017/20170731-migrant-worker-anon-report-tool) function in 16 languages other than English, which allows visa-holders to report workplace concerns anonymously to the agency in their own language.

Employers and employees seeking assistance can visit www.fairwork.gov.au or call the Fair Work Infoline on 13 13 94. An interpreter service is available on 13 14 50.

Follow Fair Work Ombudsman Natalie James on Twitter [@NatJamesFWO](https://twitter.com/NatJamesFWO), the Fair Work Ombudsman [@fairwork_gov_au](https://twitter.com/fairwork_gov_au) or find us on Facebook www.facebook.com/fairwork.gov.au.

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This release was updated on 19 February 2018 to reflect the website content available for translation.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.