

Community assistance

We work with the community to help everyone understand their rights and responsibilities under Australian workplace laws.

To achieve this we:

- run communication and education campaigns for industries, geographic areas, specific audience groups and issues that need attention
- help businesses make sure they're following Australian workplace laws
- ask employers to pay back employees when errors are found
- hold wages in trust for employees if they've left the business and can't be contacted.

In this section:

- learn about our [Proactive investigations \(www.fairwork.gov.au/about-us/compliance-and-enforcement/proactive-investigations/default\)](http://www.fairwork.gov.au/about-us/compliance-and-enforcement/proactive-investigations/default)
- [Search for unpaid wages \(www.fairwork.gov.au/about-us/community-assistance/search-for-unpaid-wages\)](http://www.fairwork.gov.au/about-us/community-assistance/search-for-unpaid-wages) to find out if we're holding lost wages for an employee.

Tools and resources

- [Compliance and enforcement \(www.fairwork.gov.au/about-us/compliance-and-enforcement/default\)](http://www.fairwork.gov.au/about-us/compliance-and-enforcement/default)
- [Fixing a workplace problem \(www.fairwork.gov.au/workplace-problems/fixing-a-workplace-problem/default\)](http://www.fairwork.gov.au/workplace-problems/fixing-a-workplace-problem/default)

Related information

- [Find help for \(www.fairwork.gov.au/find-help-for/default\)](http://www.fairwork.gov.au/find-help-for/default)
- [Our role and purpose \(www.fairwork.gov.au/about-us/our-role-and-purpose/default\)](http://www.fairwork.gov.au/about-us/our-role-and-purpose/default)
- [Inquiry reports \(www.fairwork.gov.au/about-us/compliance-and-enforcement/reporting-outcomes/inquiry-reports/inquiry-reports\)](http://www.fairwork.gov.au/about-us/compliance-and-enforcement/reporting-outcomes/inquiry-reports/inquiry-reports)

Help for small business

Find tools, resources and information you might need in our [Small business showcase \(www.fairwork.gov.au/small-business-showcase/default\)](http://www.fairwork.gov.au/small-business-showcase/default).

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Contact us

Fair Work Online: www.fairwork.gov.au
Fair Work Infoline: 13 13 94
Need language help?
Contact the Translating and Interpreting Service (TIS) on 13 14 50
Hearing & speech assistance
Call through the National Relay Service (NRS):
For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94
Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.