Help resolving workplace issues

Need help sorting out an issue in your workplace? We have a range of tools to help you resolve issues in your workplace. Our experience shows that disagreements are more likely to be resolved quickly if employees and employers work together to agree on a solution before we get involved.

Why workplace disputes happen

Often issues arise because:

- employers and employees don't know what the law is
- communication has broken down.

What you can do to sort out workplace issues

Resolving workplace issues on your own can be quick and easy with the right tools. Our guide to resolving workplace issues will help you find the information you need, have an effective conversation in the workplace, fix any underpayments and get back to work.

Even if the employee has left the employer, we encourage you to try to work out issues between yourselves before making a formal request to us for help.

Guide to resolving workplace issues

Follow our step-by-step guide to resolving workplace issues:


Need more help to sort out a workplace issue?

Already followed the steps above and can't sort out the issue at the workplace? Also in this section find out:


You can also watch our Compliance policy video to see the different ways we help employers and employees resolve their workplace issues.
The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.