



Australian Government

**Fair Work**  
OMBUDSMAN

# Compliance & Enforcement Priorities 2019–20

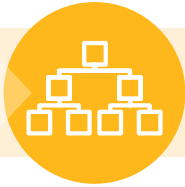
## Priority industries and issues



**Fast food, restaurants  
and cafés**



**Horticulture/ Harvest trail**



**Supply chain risks**



**Franchisors**



**Sham contracting**

## Characteristics

- Matters that are of significant public interest or concern
- Matters that demonstrate a blatant disregard of laws or repeat offending
- Matters that are of significant scale or impact on workers or the community
- Matters that present as opportunities to test the law or use new parts of the law (eg. Protecting Vulnerable Workers, General Protections and / or Accessorial Liability)

## Cohort



**Vulnerable  
workers**

While we will focus on these priority areas in 2019–20, we continue to monitor compliance more broadly and take action where needed, including on emerging and unforeseen issues.