

Support services for people impacted by family and domestic violence



If you, a child, or another person is in immediate danger, call 000.

For people experiencing family or domestic violence

NATIONAL

1800RESPECT

- **1800 737 732**
- <https://www.1800respect.org.au/>

1800RESPECT is Australia's national sexual assault, domestic and family violence support service. The service provides information, referrals and counselling to all Australians 24 hours a day, every day of the year.

Medibank Health Solutions delivers 1800RESPECT on behalf of the Australian Government as part of the National Plan to Reduce Violence against Women and their Children, 2010-2022.

If you or someone you know is impacted by sexual assault, domestic or family violence, call 1800RESPECT on 1800 737 732 or visit [1800RESPECT.org.au](https://www.1800respect.org.au). In an emergency, call 000.



safesteps Family Violence Response Centre

- **1800 015 188** (24 hours)
- <https://www.safesteps.org.au>

The safe steps crisis response phone line connects women (this includes anyone who identifies as female or transfeminine) and their children with specialist support workers who can help them explore their options, develop a safety plan and access supports that allow them to live safe from family violence.

safe steps phone support workers also provide information and assistance to individuals concerned someone they know is experiencing family violence.



NEW SOUTH WALES

Victims Services

Victims Access Line

- **1800 633 063** (Weekdays 8am-6pm, excluding public holidays)

Aboriginal Contact Line

- **1800 019 123** (Weekdays 8am-6pm, excluding public holidays)
- <https://www.victimsservices.justice.nsw.gov.au>

Victims Services provides support to victims of violent crime in NSW, including counselling, financial assistance and how to access their rights under the Charter of Victims Rights.



VICTORIA

Domestic Violence Resource Centre Victoria



- <http://inwpcp.org.au>
- <http://inwpcp.org.au/resources/identifying-and-responding-to-family-violence/family-violence-policy-templates/workplace-family-violence-policy-template/>
- <https://www.thelookout.org.au>

The Domestic Violence Resource Centre Victoria (DVRCV) is a state-wide resource centre working to prevent and respond to family violence, with a particular focus on men's violence against women in intimate relationships. The centre provides training, publications, research and other resources to those experiencing (or who have experienced) family violence, and practitioners and service organisations who work with family violence survivors.

QUEENSLAND, TASMANIA AND VICTORIA

Job Watch

- **1800 331 617** (Country VIC, QLD & TAS, Weekdays 9am-5pm VIC time, Wednesday 9am-8:30pm VIC time)
- **(03) 9662 1933** (Melbourne Metro, Weekdays 9am-5pm, Wednesday 9am-8:30pm)
- <https://www.jobwatch.org.au>



JobWatch is an employment rights community legal centre which operates a telephone information service for all workers in Victoria, Tasmania and Queensland.

If you are experiencing family and domestic violence and you need assistance dealing with your employer, please call and ask to speak to one of our lawyers.

Our lawyers can assist you with family and domestic violence leave, flexible working arrangements, unfair dismissal, discrimination and any other employment matter.

For men who may have concerns about family or domestic violence

NATIONAL

MensLine Australia

- **1300 78 99 78**
- <https://mensline.org.au>



MensLine Australia is a telephone and online counselling service for men with family and relationship concerns.

Men's Referral Service

- **1300 766 491** (NSW & TAS Open 24/7; ACT, NT, QLD, SA, VIC & WA Weekdays 8am-9pm, Weekends 9am-5pm)
- <https://www.ntv.org.au>

The Men's Referral Service is a men's family violence telephone counselling, information and referral service operating across Australia run by No to Violence and is the central point of contact for men taking responsibility for their violent behaviour. They also provide support and referrals for women and men seeking information on behalf of their male partners, friends or family members, and workers in a range of agencies seeking assistance for their clients who are men.

NEW SOUTH WALES, TASMANIA AND VICTORIA

No to Violence

- <https://www.ntv.org.au>



No to Violence (NTV) is the peak body for organisations and individuals working with men to end their violence and abuse towards family members in Victoria, Tasmania and New South Wales.

NTV provides resources and opportunities for service providers to enhance their capacity to successfully engage with men who use violence and to work with men to prevent further violence.

Further information for workplaces

White Ribbon Australia



- <https://www.whiteribbon.org.au>
- <https://www.whiteribbon.org.au/find-help/support-services/>
- <https://www.whiteribbon.org.au/stop-violence-against-women/get-workplace-involved/workplace-accreditation/>

White Ribbon works to prevent violence against women through primary prevention educational programs, engaging men, providing community services and lobbying for law reforms. White Ribbon has a range of resources and education programs available to help workplaces plan for and deal with issues relating to domestic and family violence.

DV Work Aware



- <http://www.dvworkaware.org/>

DV Work Aware is a program of the National Working Women's Centres that has been developed to raise awareness and promote best practice responses to issues of domestic and family violence (DFV) in the workplace. They have a range of resources and information for workplaces available on their website.

They also provide training services to support management and employees take actions toward the prevention of DFV.

Our Watch



- <https://workplace.ourwatch.org.au/>
- <https://www.ourwatch.org.au>

Our Watch partners with organisations and government to drive nationwide change in the culture, behaviours and power imbalances that lead to violence against women and their children. Their website has a host of resources and information on family and domestic violence and related issues.

For more information and resources, download the full [Employer Guide to Family and Domestic Violence](#).¹

1. <https://www.fairwork.gov.au/fdvguide>